

# Certificate of Registration

## QUALITY MANAGEMENT SYSTEM - TL 9000-H-V

*This is to certify that:*

**iDirect Operations**  
13865 Sunrise Valley Drive  
Herndon  
Virginia  
20171  
USA

Holds Certificate No: **FM 86522**

and operates a Quality Management System which complies with the requirements of TL 9000-H-V 4.0/4.0 for the following scope:

iDirect Operations manufactures and provides technical support and implementation services for Satellite Antenna Systems (network modems, hub line cards, and hub chassis) ISO 9001:2000 and TL9000 H,V R4.0/4.0 The product categories are: 7.1.1 Installation; 7.4 Repair Service; 7.5 Customer Support Service; 7.8.3 Training; 3.1.1.3.4.2 Satellite Antenna System.

For and on behalf of BSI:



President, BSI Management Systems America, Inc.

Originally Registered: **07/18/2008**

Latest Issue: **07/18/2008**

Expiry Date: **07/17/2011**



Page: 1 of 1



This certificate remains the property of BSI and shall be returned immediately upon request. An electronic certificate can be authenticated [online](#). Printed copies can be validated at [www.bsigroup.com/ClientDirectory](http://www.bsigroup.com/ClientDirectory) To be read in conjunction with the scope above or the attached appendix.

Americas Headquarters: 12110 Sunset Hills Road, Suite 200, Reston, VA 20190, USA.