



# Certificate of Registration

## QUALITY MANAGEMENT SYSTEM – TL 9000-H-V

*This is to certify that:*

**iDirect Operations**  
**13865 Sunrise Valley Drive**  
**Herndon**  
**Virginia**  
**20171**  
**USA**

*Holds Certificate No.: FM 86522*

*and operates a Quality Management System, which complies with the requirements of TL 9000-H-V R5.0 / R4.5 for the following scope:*

iDirect Operations manufactures and provides technical support and implementation services for Satellite Antenna Systems (network modems, hub line cards, and hub chassis) The Quality Management System is registered to ISO 9001:2008 and TL9000 H,V R5.0/4.5 The product categories are: 7.1.1 Installation; 7.4 Repair Service; 7.5 Customer Support Service; 7.8.3 Training; 3.1.1.3.4.2 Satellite Antenna System. Warehouse and Logistics activities are also carried out at: 44991 Falcon Place, Suite 180, Sterling, VA.

*For and on behalf of BSI:*

*President, BSI America, Inc.*

Originally Registered: **07/18/2008**

Latest Issue: **06/03/2011**

Expiry Date: **07/17/2014**



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This certificate remains the property of BSI and shall be returned immediately upon request.  
Printed copies can be validated at [www.bsigroup.com/ClientDirectory](http://www.bsigroup.com/ClientDirectory)  
To be read in conjunction with the scope above or the attached appendix.

Americas Headquarters: 12110 Sunset Hills Road, Suite 200, Reston, VA 20190, USA

